MOTOROLA

D1100 / D1110 Series Quick Start Guide

1. Getting started
2. Using the phone
3. Help

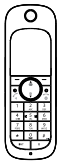
This Quick Start Guide provides all the information you need to get you started. If you need more detailed instructions, a full user guide is available to download in PDF format from:

www.motorola.com/cordless-phones

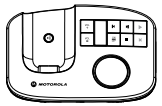
Please consider the environment before printing.

Digital cordless phone	**D1100**
Digital cordless phone with answering machine	**D1110**

Box Contents

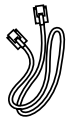


D1101 / D1111 handset

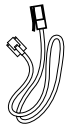


D1101 base or D1111 base

Mains power adaptor for the base with clear connector



Telephone line cord



Telephone line cord with country specific plug

2 x AAA NiMH rechargeable batteries

Screws and wall plugs for wall mounting

User Guide

If you have purchased a multiple pack you will also have the following additional items:

D1102/D1112
- 1 x Additional handset and charger
- 2 x AAA NiMH rechargeable batteries
- 1 x Mains power adaptor for charger with red connector.

D1103/D1113
- 2 x Additional handsets and chargers
- 4 x AAA NiMH rechargeable batteries
- 2 x Mains power adaptors for charger with red connector.

D1104/D1114
- 3 x Additional handsets and chargers
- 6 x AAA NiMH rechargeable batteries
- 3 x Mains power adaptors for charger with red connector.

Important

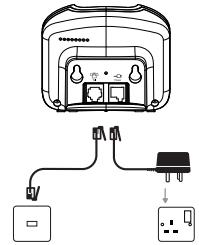
Only use the telephone line cord supplied. This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

Warning!

Use only rechargeable batteries.

Getting started

Step 1. Set up the base
- Plug the mains power cable (with a clear connector) into the socket marked Power on the underside of the base and plug the other end into the mains power wall socket.



- Switch on the power supply

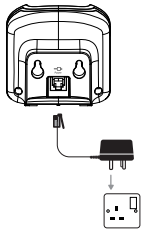
Tip

Position the base at least 1 metre away from other electrical appliances to avoid interference. Putting it as high as possible ensures the best signal.

Important

The base station must be plugged into the mains power at all times. Do not connect the telephone line cord into the wall socket until the handset is fully charged. Only use the power and telephone cables supplied with the product.

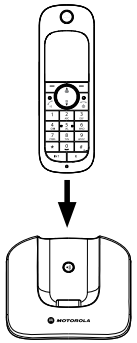
Step 2. Connect the charger (Multi-pack only)
- Plug the mains power cable (with a red colour connector) into the socket marked Power on the underside of the charger and plug the other end into the mains power wall socket.



- Switch on the power supply.

Getting started

Step 3. Charge the handset
- Insert the 2 x AAA NiMH batteries supplied into the handset and slide the battery compartment into place.
- Place the handset on the charger and charge for at least 24 hours. When the handset is fully charged, the icon is displayed.



- When the handset is fully charged, plug the telephone line cord into the socket marked on the underside of the base and plug the other end into the telephone wall socket.

Warning!

Use only rechargeable batteries. If non-rechargeable batteries are used **WRONG BATTERY** will be displayed and charging will be stopped. Please replace with rechargable batteries.

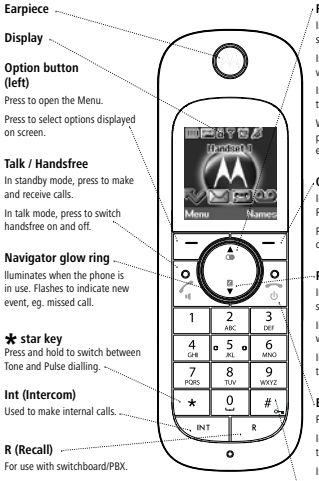
Step 4. Set Date and Time
- Press **Menu** and scroll or to **Clock & Alarm** then press **Select**.
- **Date & Time** is highlighted. Press **Select**.
- Enter the date using the format **DD/MM/YY**.
- Enter the time in 12 or 24 hour time format. Press **Save**.
- Press or **Back** until you return to standby.

NOTE

If you have subscribed to your network's Caller Display service, the date and time is set automatically for all handsets every time a call is received.

Your phone is now ready for use.

Handset


Earpiece
Display
Option button (left)
Press to open the Menu.
Press to select options displayed on screen.
Talk / Handsfree
In standby mode, press to make and receive calls.
In talk mode, press to switch handsfree on and off.
Navigator glow ring
Illuminates when the phone is in use. Flashes to indicate new event, eg. missed call.
* star key
Press and hold to switch between Tone and Pulse dialling.
Int (Intercom)
Used to make internal calls.
R (Recall)
For use with switchboard/PBX.
Redial / Up
In standby, press to open and scroll through the redial list.
In talk mode, press to adjust the volume.
In menu mode, press to scroll through the options.
When storing an entry in the phonebook, press and hold to enter a Pause.
Option button (right)
In standby, press to open the Phonebook menu.
Press to select options displayed on screen.
Phonebook / Down
In standby, press to open and scroll through the Names list.
In talk mode, press to adjust the volume.
In menu mode, press to scroll through the options.
End call / Power on / off
Press to end a call.
In menu mode, press to return to standby.
In standby, press and hold to switch the handset off. When off, press to switch the handset back on.
/ Lock
Press and hold to lock the keypad.
To unlock, select Unlock and follow the on screen instructions.

Display icons

- Displayed in standby mode to indicate handset is in range of the base. Flashes if you move out of range.
- Displayed if ECO Mode is switched on
- Handset ringer volume is Off.
- Displayed in handsfree talk mode.
- Answering machine is On. (for D1110 only)
- The alarm is set to On.
- The keypad is locked.
- You have answering machine (TAM) messages. (for D1110 only)
- You have text messages.*
- You have voicemail messages.*
- You have missed calls.*

The approximate power levels of your battery are indicated as below:
- Battery is fully charged.
- Battery is partially charged.
- Battery is running low.
- Battery is almost fully discharged (Red).

* For this feature to work, you must subscribe to your network provider's Caller Display service. A quarterly fee may be payable.

NOTE

When the memory for TAM or text messages is full, an exclamation mark will appear below their corresponding reminder icon.

Using the phone

Make a call

- Press and dial the number.

Or

- Dial the number and press .

Receive a call

- When the phone rings, press .

End a call

- Press .

Adjust earpiece/receiver volume

- During a call, press or .

Redial the last number called

- Press to display the last number called.
- Scroll or to scroll to the number you want.
- Press to dial.

Change handset ringtone

- Press **Menu**, scroll to **Settings** and press **Select**.
- **Set Handset** is highlighted. Press **Select**.
- **Ringtone** is highlighted. Press **Select**.
- Press or to highlight **External Call** or **Internal Call**. Press **Select** to confirm.
- Scroll or to highlight the ringtone you want.
- Press **Select** to confirm.
- Press **Back** to return to the previous menu level or to return to standby.

Store a name and number to the phonebook

- From standby, press **Names**. The phonebook menu is displayed.
- Scroll to **Add Entry** and press **Select**.
- Enter the name and press **OK**.
- Enter the number and press **Save**.
- Scroll or to the ringtone you want and press **Select**.
- Press **Back** to return to the previous menu level or to return to standby.

Dial an entry from the phonebook

- In standby, press .
- Scroll or to the entry you want.
- Press to dial the entry displayed.

Paging/Find handset

- Press on the base. All handset registered to the base will ring.
- Press again to stop ringing.

For D1110 only

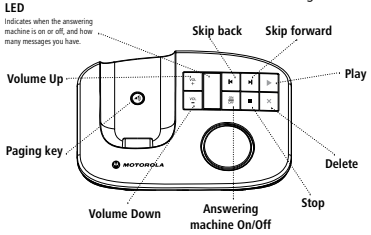
Switch the answering machine on / off

- Press at the base.

Listen to messages

- Press to play messages.

To operate your answering machine from the handset and base or by remote access from another phone, see the main user guide.



Help

For more solutions, see the full Help section in the main guide.

Phone does not work

- Have you installed the batteries correctly?
- Check that the mains power is correctly connected.
- Use only rechargeable batteries. If non-rechargeable batteries are used **WRONG BATTERY** will be displayed and charging will be stopped. Please replace with rechargable batteries.

No dial tone

- Is the telephone cord of the base plugged into the phone socket?
- Check that the mains power is correctly connected to the base and to the handset charger(s).
- Only use the telephone cord supplied with the phone.

You have a dial tone, but the phone will not dial out

- You may need to change the dial mode from tone to pulse.
- If you are connected to a switchboard, check whether you need to dial an access code.

Buzzing noise on my phone or on other electrical equipment nearby

- Sometimes your phone can interfere with other electrical equipment if it is placed too close. It is recommended that you place your phone at least one metre away from electrical appliances or metal obstructions to avoid any risk of interference.

icon flashes

- Is the handset registered correctly to the base?
- Check that the mains power is correctly connected.
- Check that the handset is within range of the base.

No Caller Display number/name displayed

- Have you subscribed to a Caller Display service from your network provider?
- The caller may have withheld their number.
- An exact name/number match was not found in your directory.

Check that you have stored the full STD dialling code.

Handset does not ring

- The ringer volume may be switched off.
- Check that the mains power is correctly connected.
- Check that the line cord is connected.
- Make sure the handset is registered to the base.

Wall Mounting

- Please refer to the user guide for wall mounting template.

Need more help?

- For a full explanation of all features and instructions, please refer to the main user guide or online at: **www.motorola.com/cordless-phones**

General information

Important

This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards.

Safety and Electromagnetic Interference/Compatibility information

- Only use the power supply suitable for this product range. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone.
- Use only the approved rechargeable batteries supplied.
- Do not open the handset (except to replace the handset batteries) or the base. This could expose you to high voltages or other risks.
- Radio signal transmitted between the handset and base may cause interference to hearing aids.
- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close. It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
- All batteries can cause property damage and/or bodily injury such as burns if a conductive material such as jewellery, keys, or beaded chains touch exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.
- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.
- Medical Devices
  - **Pacemakers:** The Advanced Medical Technology Association (AdvaMed) recommends that a minimum separation of 15 cms (6 inches) be maintained between a handheld wireless device and a pacemaker. These recommendations are consistent with those of the U.S. Food and Drug Administration.
  - **Persons with pacemakers should:** - ALWAYS keep the handheld wireless device more than 15 cms from their pacemaker when the handheld wireless device is turned ON.
    - Not carry the handheld wireless device in the breast pocket.
    - Use the ear opposite the pacemaker to minimize the potential for interference.
    - Turn the handheld wireless device OFF immediately if you have any reason to suspect that interference is taking place.
  - **Hearing Aids** Some digital wireless radios may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.
  - **Other Medical Devices** If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.

Cleaning

- Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique/veneered wood.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

Product disposal instructions

- European Union (EU) Waste of Electrical and Electronic Equipment (WEEE) directive. The European Union's WEEE directive requires that products sold into EU countries must have the crossed out trashbin label on the product (or the package in some cases). As defined by the WEEE directive, this cross-out trashbin label means that customers and end-users in EU countries should not dispose of electronic and electrical equipment or accessories in household waste. Customers or end-users in EU countries should contact their local equipment supplier representative or service centre for information about the waste collection system in their country.
- The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimize the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

Warranty Information

The authorized Motorola dealer or retailer where you purchased your Motorola product will honour a warranty claim and/or provide warranty service. Please return your cordless telephone to your dealer or retailer to claim your warranty service. Do not return your telephone to Motorola. In order to be eligible to receive warranty service, you must present your receipt of purchase or a comparable substitute proof of purchase bearing the date of purchase. The telephone should also clearly display the serial number. The warranty will not apply if the type or serial numbers on the product have been altered, deleted, removed, or made illegible.

What Is Not Covered By The Warranty

- Defects or damage resulting from use of the Product in other than its normal and customary manner or by not following the instructions in this user manual.
- Defects or damage from misuse, accident or neglect.
- Defects of damage from improper testing, operation, maintenance, adjustment, or any alteration or modification of any kind.
- Breakage or damage to aerials unless caused directly by defects in material or workmanship.
- Products disassembled or repaired in such a manner as to adversely affect performance or prevent adequate inspection and testing to verify any warranty claim.
- Defects or damage due to moisture, liquid or spills.
- All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal use.
- Periodic maintenance and repair or replacement of parts due to normal usage, wear and tear.

Technical Information

How many telephones can I have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your D1101 / D1111 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4. Any additional handsets and chargers that you register have a REN of 0.

R&TTE

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC including compliance with ICNIRP standard for electromagnetic energy exposure.

Declaration of Conformance

Hereby, Motorola declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The Declaration of Conformance for this product range is published on the website: http://www.motorola.com/eu/radios/technicaldocumentation

Connecting to a switchboard

This product is intended for connection to the public telephone network and compatible switchboard.

Inserting a pause

With some switchboards, after dialling the access code you may have to wait for a moment while the switchboard picks up an outside line so you will need to enter a pause in the dialing sequence.

Press and hold to insert a pause (P) before entering the telephone number. You may also need to enter a pause when storing international numbers or charge card numbers.

Recall

You may need to use the recall function if you are connected to a switchboard/PBX (Private Branch Exchange), contact your PBX supplier for further information.

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